

PROFESSIONAL SUMMARY

Software Engineer with 3 years of experience, adept in leveraging technologies such as Ruby on Rails, React, and MySQL to innovate and enhance user experiences. Proven track record in boosting application safety and user trust through robust security measures and proactive issue resolution. Passionate about fostering a culture of continuous learning and collaboration within development teams.

SKILLS

Ruby on Rails

React

Redux

RSpec

SQL

PostgreSQL

MongoDB

JavaScript

jQuery

HTML5

CSS3

Node JS

GraphQL

Express

AWS S3

Webpack

Git

MySQL

EMPLOYMENT HISTORY

APR 2021 - JUL 2024

Developer, Planning Center, Remote

- Spearheaded feature development, enhancing user experience while proactively addressing security vulnerabilities to bolster application safety and user trust
- Leveraged advanced monitoring tools to maintain application stability, swiftly identifying and resolving issues for seamless user experiences
- Implemented robust security measures in response to identified exploits, significantly enhancing overall application safety and user trust
- Engaged in weekly skill-building sessions with the team, fostering a culture of continuous learning and knowledge sharing among developers
- Meticulously managed bug queue, prioritizing and resolving issues to maintain high-quality, stable application performance
- Partnered with support team to streamline Zendesk ticket prioritization, resulting in faster customer issue resolution and improved satisfaction
- Crafted comprehensive tests, informing teammates about code functionality and maintaining a robust codebase. Meticulously addressed code vulnerabilities

NOV 2020 - JAN 2021

Software Engineer Intern, Outspoke.io, Remote

- Ensured quality assurance for feature deployment, reducing bugs and enhancing user experience.
- Updated and maintained a growing codebase, ensuring stability and scalability.
- Implemented new designs and features, contributing to the development of the MVP.
- Collaborated with team members to align with company goals, fostering a cohesive work environment.

AUG 2015 - DEC 2017

Sales Specialist, Apple, Paramus, NJ

- Mentored new team members on product features and troubleshooting techniques, accelerating their onboarding process and boosting team efficiency
- Developed and implemented creative solutions for common technical issues, minimizing unnecessary appointments and improving customer satisfaction
- Conducted thorough bi-weekly performance reviews, setting measurable goals to enhance personal and technical skills for career advancement

EDUCATION

2019 - 2020

AppAcademy, Online

I trained my Fullstack software engineering skills by completing 1000 hours in an intensive program.

2013 - 2014

Computer Science, William Paterson University, Wayne, NJ

2011 - 2012

Computer Science, West Essex Community College, West Caldwell, NJ

REFERENCES

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